



TRAINING

ENGAGING AND PLANNING WITH COMPLEX HIGH NEEDS CLIENTS AND FAMILIES

PRESENTED BY: DR BARBARA MEDDIN

Dr Barbara Meddin is a social worker who originally came to WA from the US to help establish WA's state wide child protection service. She was the WA state child protection agencies' Principal Social Worker for 11 years. She also worked in the WA prisons services to establish their treatment services for prisoners and their families. Both of these positions required developing case plans for individuals and families who had complex high needs and where they generally presented with a range of problems. As a social worker of many years of experience she has also worked in a wide range of agencies where families and individuals with complex and multi-faceted needs were clients. These provided her with vast experience in working with high needs complex families and individuals. Her reputation as a trainer is recognised throughout Australia where she has extensive experience presenting training and professional development workshops for human service professionals in Government and non-Government agencies in respect to intervention and planning for clients and their families.

Date: 26 June 2018

Cost: \$240 per person (incl. GST)

Time: 9:30am-4:30pm

Location: East Perth

Course Overview

This one day workshop aims to assist human service workers understand how to assess, engage and develop plans with clients and their family who present with complex, high needs issues and who present with a range of difficult problems. The workshop will also assist workers to learn how to use solution focused processes and tools to concretely identify and conceptualise with the client what the specific problems are. The workshop will look at how to use questioning to gather relevant information to get to the 'heart' of the issue rather than focusing solely on the symptoms of the problem. A systems approach will be used to develop a realistic plan for the client.

Who is this workshop suitable for?

This workshop is suitable for all those human service workers who work and intervene with individuals and families who present with complex high needs.

By the end of this workshop, participants will be able to:

- Understand what case planning with multi-problems high needs individuals and families entails
- Appreciate how to undertake a comprehensive assessment of those who present with a range of issues and problems
- Learn how to use solution focused questions and reflection to determine what are the 'real' problems and issues that need to be addressed rather than just addressing the symptoms of those problems
- Use a 4 pronged model to develop a realistic and viable plan for the individual and their family

If you wish to attend please complete a registration form

Bookings essential

9263 2122

or training@anglicarewa.org.au

  anglicarewa.org.au/training-services

