



TRAINING

People Management Training

PRESENTED BY: LARA STEEL

Lara Steel is the General Manager of Practice Excellence at Anglicare WA. With a strong background in Community Services Management and Clinical Supervision, she has worked in therapeutic and case management roles across the domestic violence, refugee, children's counselling and mental health sectors. She holds tertiary qualifications in Counselling, Psychology and Forensic Sexology.

Date: 11-13 April 2018

Cost: \$575 per person (incl. GST)

Time: 9.30am-4.30pm

Location: East Perth

Course Overview

This People Management Training series provides an overview of the 'people' side of management. Drawing on current research developments within Organisational Behaviour, Human Resources and Psychology, this 3 day training focuses on the 'hard to pin down' interpersonal and team processes which managers face every day.

Who is this course suitable for?

It is suitable for individuals currently in, or aspiring towards people management roles who would like greater insight and practical skills to navigate the interpersonal aspects of 'people management'. It is for managers struggling with demotivated staff, office politics and tensions, and who want to learn more about effective performance management.

The three day workshop will cover:

- Understanding Yourself & Your Team - discover your management 'blueprint'; understand pros and cons of different management styles; how personality impacts performance, teams, conflict & communication styles; leadership vs management; managing cultural and generational differences in the workplace; and understand what motivates people at work.
- Culture and Team Dynamics - power dynamics in management; work/life boundaries at work; team dynamics/group processes and how it affects the workplace; how to promote group cohesion and cooperation; what is a 'safe' work place; promoting a 'learning organisation' culture; and managing off-site staff and virtual teams.
- Performance - how to assess performance and promote improvement; types of supervision: operational vs reflective practice; preventing burnout and employee disengagement; project & task management strategies; providing performance reviews and feedback that inspires people; succession planning and professional development; and managing toxic workplaces.

By the end of this workshop participants will have:


- Evidence based frameworks and strategies to understand behaviour within organisations
- Skills and confidence to promote positive and engaged workplaces

If you wish to attend please complete a registration form.

To register contact

9263 2122

or email training@anglicarewa.org.au

   anglicarewa.org.au/training-services

